



Building Happiness

# **About HITES**

HLL Lifecare Limited (HLL) is a Govt. of India Enterprise, under the Ministry of Health & Family Welfare. HLL Infra Tech Services Limited, popularly known as 'HITES' is a 100% subsidiary company of HLL. HITES is specialised for infrastructure development and procurement of medical equipment and devices in healthcare sector.

HITES provides services in design, engineering and execution of construction projects. HITES provides procurement and consultancy services to Government of India, State Governments and other institutions for procuring a range of healthcare and hospital products, equipment and devices. It is designated as a National Procurement Support Agency (NPSA). With a team of highly qualified and experienced professionals it has proven expertise to undertake consultancy assignments including bid process management, procurement of goods, as well as project planning and monitoring.

HITES also offers facility management services. This niche area of specialisation provides both hard and soft services including operation and maintenance, integrated building management, housekeeping, security services, horticulture services, warehouse management, hospitality services and other support services.

Uniqueness: Total solution provider from "concept to commissioning including facility management" in the healthcare sector.

# **Expertise**

HITES has a dedicated team of experienced and highly qualified professionals in all the relevant field of Project & Construction management, Procurement and Facility management viz. Project Planning, Execution, Site Supervision, Monitoring & Contract Administration, Procurement Experts, Engineers (Civil, Electrical, Mechanical, Bio Medical etc.), Contract Management, Legal services, Doctors and Finance, the team steers customers' need of creating state-of-the-art healthcare facilities.

HITES has own full-fledged in-house design cell, having proven expertise in the medical infrastructure.







### Healthcare Infrastructure Development

- Preparation of Feasibility Reports
- Concept Planning incl. Surveys and Geotechnical Investigations
- Detailed Project Planning and Detailed Project Report (DPR)
- Architectural, Structural, Planning and Designing of Services
- Project Management Consultancy Services
- Tendering and Bid Process Management
- Project and Construction Management with Site Supervision
- Project Monitoring and Contract Management
- Furnishings and Fit outs
- Post Construction Maintenance

#### Procurement Consultancy Services

- Need Assessment for the Client
- Preparation of Procurement Plans, Technical Specifications
- Bid process management
- Procurement of Equipment, Goods and Services
- Pre-shipment and Post-shipment Inspection
- Support Installation and Commissioning
- Warranty Management and Comprehensive
   Maintenance Contract (CMC) Management Support
- Executing Turn-Key Works

# Facility Management Division

- Operation & Maintenance
- Integrated Building Management
- Housekeeping
- Security Services
- Horticulture Services
- Warehouse Management
- Hospitality Services
- Support Services etc.

# Bio Medical Engg Services

- Testing & Calibration of equipment
- Third Party Inspection
- Specification Portal

#### **HITES Clientele**

- Ministry of Health & Family Welfare, Govt. of India
- Ministry of External Affairs, Govt. of India (Seychelles, Maldives, SAARC countries)
- International Bodies (World Bank, KFW, SDF)
- Ministry of Home, Govt. of India
- Ministry of Labor & Employment, Govt. of India
- Ministry of Human Resources, Govt. of India
- Department of AYUSH, Govt. of India
- Department of AIDS Control, Govt. of India
- Central Govt. Health Scheme. Govt. of India
- Indian PharmaCopoeia Commission, Govt. of India
- Indian Medicines and Pharmaceutical Corporation Ltd. Govt.of India
- Various State Governments
  - Govt. of Kerala, NCT Delhi, Odisha, Punjab, Haryana, Himachal etc.
- Autonomous & Research Institutions
  - JIPMER Puducherry, National Institute of Biologicals, Govt. of India
- Cooperative Bodies (CAPE,ICCONS)
- National Rural Health Mission (NRHM), Govt. of Kerala











#### Corporate office

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# Registered office

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# Design office

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